

# WORLD STANDARDS

Review



A Publication of Perry Johnson Registrars, Inc. – Your Partner in Quality

Volume XXII • Spring 2024

## ISO And Climate Change – What Does It Mean For Your Organization?

On February 23, 2024, the **International Organization for Standardization (ISO)** introduced new amendments to address **Climate Change** within management systems standards. This resolution adds specific statements to existing standards and will apply to all new standards under development or revision. These changes are designed to ensure that organizations consider the impact of Climate Change on the effectiveness of their management systems.

The core intention is to integrate Climate Change considerations into the overall effectiveness of management systems, without altering the existing requirements of clauses 4.1 and 4.2, which already mandate the consideration of internal and external issues. The amendments highlight the significance of Climate Change as an external factor that organizations must now explicitly address.

It is important to recognize that the impact of Climate Change varies across different types of management systems. For instance, its effect on a Quality Management System may differ from its impact on a Health and Safety Management System. However, these changes do not aim to overly emphasize Climate Change in audits, such as those for health and safety or road traffic safety, but rather to ensure its appropriate consideration.

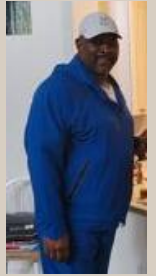
While the inclusion of climate considerations is crucial, many organizations are likely already considering these factors as part of their existing management systems. PJR acknowledges that these amendments reinforce the need for all relevant issues, including Climate Change, to be factored into the design and implementation of management systems.

Keep an eye out for a free training opportunity to help shed light on the specifics of changes. Subscribe to our weekly newsletter for the latest updates – <https://mailchi.mp/pjr/subscribe>. ♦

## Behind The Scenes: Stories From Our Amazing Auditors – Howard Henderson

On the world of auditing, where meticulous attention to detail is paramount, there's a story unfolding that transcends the confines of spreadsheets and reports. It's the story of Howard Henderson, a member of the PJR auditing family who is battling against a rare form of Leukemia with courage and spirit.

Howard's journey began when he was diagnosed with Chronic Myeloid Leukemia (CML), a rare and aggressive manifestation of the disease. However, rather than succumbing to his diagnoses, Howard faced it head-on, determined to fight with everything he had.



(HOWARD CONTINUED ON PG 5)

What's **HOT** in the Registry?

R2v3  
ISO 9001  
ISO 27001



## IN THIS ISSUE:

ISO And Climate Change - What Does It Mean For Your Organization?.....	1
Behind The Scenes: Stories From Our Amazing Auditors - Howard Henderson.....	1
Meet Our New PJR Team Members!.....	2
The Power Of Pre-Assessment....	2
Client Spotlight: The Catastrophe Risk Exchange Inc. (dba %AATEX+).....	3
Tradeshows.....	4
Career Opportunities.....	4
ISO 14001:2015 Clause By Clause Training .....	5
Opening Day 2024.....	6
PJR Podcasts.....	7
Have You Checked Out Our Blog?.....	7
FREE Training! Exclusively From PJR!.....	7



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## Meet Our New PJR Team Members!

Perry Johnson Registrars keeps growing! With the addition of new standards and scopes of registration, our world headquarters team continues to grow! Our goal is to continue to provide value-added auditing and outstanding customer service to all our clients! ♦



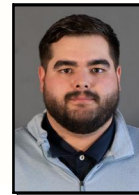
**Alanna Lucido**  
*Assistant to PJR President*



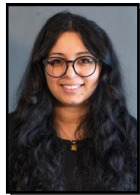
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**Jacob Grot**  
*Finance Department Intern*



**Zachary Hilliard**  
*Audit Support Assistant*



**Jessica Sada**  
*Recruiter*



**Gill Thomas**  
*Bookkeeper (UK)*

## The Power Of Pre-Assessments

On today's dynamic business landscape, PJR recently hosted a webinar covering the benefits of partnering with us for your pre-assessment needs. From streamlining processes to enhancing efficiency, pre-assessment serves as a strategic precursor to formal audits, offering invaluable insights into your organization's readiness for certification.

During this webinar, our previous Assistant Accreditations Manager, Lisa Arpino, guided participants through the nuances of pre-assessment, highlighting its role in identifying areas for improvement, mitigating risks, and ultimately driving continuous improvement. Whether you're navigating industry standards, regulatory requirements, or customer expectations, PJR's pre-assessment services equip you with the foresight and confidence needed to excel.



Go and **Watch the Recording** or **Download the Slides!** ♦

## *Client Spotlight:*

### *The Catastrophe Risk Exchange Inc. (dba "CATEX")*

**D**on the intricate realm of global insurance and reinsurance, one company has consistently stood out for its steadfast dedication to excellence and commitment to its clientele: The Catastrophe Risk Exchange Inc., known colloquially as CATEX. With its roots firmly planted in Princeton, NJ, and branches extending to London and Ahmedabad, India, CATEX has embedded itself as a respected institution in the industry for over three decades.

CATEX's forte lies in providing software systems and solutions for the global insurance and reinsurance industry. Its comprehensive suite of services encompasses the management of premium, claims, and contract information for multiple parties, all delivered seamlessly through a Software as a Service (SAAS) model. They also offer data validation and enrichment applications crucial for risk information that needs to be entered on their systems.

Certification, particularly the prestigious ISO/IEC 27001 standard, serves as a hallmark of CATEX's unwavering commitment to data security and operational integrity. This certification not only provides an additional layer of assurance for their clientele but also instills a profound sense of trust and confidence to prospective clients.

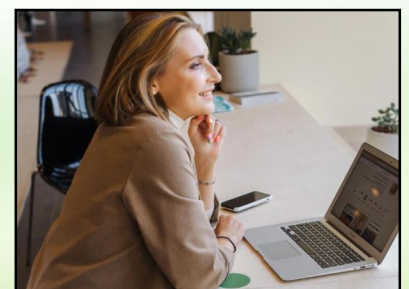
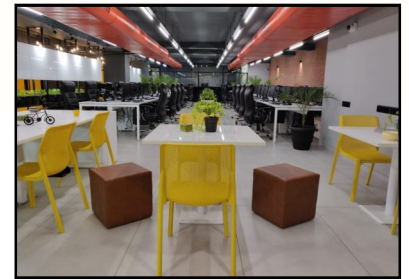
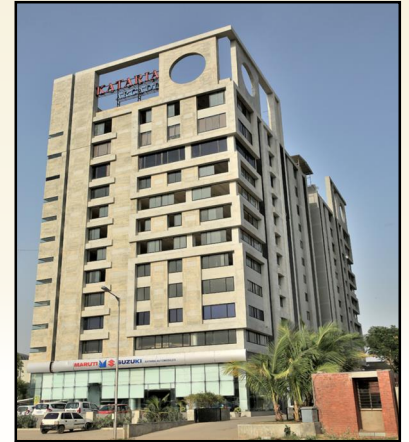
Collaborating with Perry Johnson Registrars (PJR) has been instrumental in their journey towards certification. PJR's transparent approach, coupled with clear communication of audit plans and requirements, has empowered CATEX to navigate the certification process with confidence and precision.

CATEX's strategic presence across three key locations – Princeton, NJ, London, and Ahmedabad, India – underscores its commitment to serving a diverse global clientele with efficiency and efficacy. However, what truly sets them apart from competitors is not just longevity but their dedication to customer satisfaction. Renowned for its stellar reputation and round-the-clock support, CATEX exemplifies reliability and integrity in an industry where trust is paramount.

Looking ahead, they are poised for expansion, particularly in burgeoning markets such as India, MENA, and Southwest Asia. Leveraging their ISO/IEC 27001 certification, they aim to forge stronger relationships with prospective clients, solidifying their position as a trusted partner in the global insurance and reinsurance arena.

At the core of CATEX's philosophy lies a profound sense of accountability and professionalism. With a modest yet dedicated team of 61 employees, each individual understands the pivotal role they play in delivering exceptional service to clients. This ethos of accountability, professionalism, and dedication permeates every aspect of their operations, ensuring unparalleled excellence and client satisfaction. ♦

# CATEX®



## Tradeshows

### The Quality Show South 2024

In the bustling city of Nashville, Tennessee, the manufacturing community recently converged for a leading event – The Quality Show South 2024. This inaugural gathering, presented by Quality Magazine, aimed to foster connections among southern manufacturing professionals and provide a platform for interaction with premier suppliers and industry experts. Among the attendees this year was Courtney Smith, representing Perry Johnson Registrars, Inc. (PJR).

Courtney Smith, equipped with her expertise and enthusiasm, navigated through the event, immersing herself in the vibrant atmosphere of innovation and collaboration. As a representative of PJR, Courtney's primary objective was to connect with professionals from various sectors, share insights on certification processes, and explore potential collaborations.



### ITAD Summit 2024

July 23-24, 2024 • Miami Beach, Florida

Register now: <https://www.itadsummit.com/index.php/register/> ◆

## Career Opportunities

**W**e are excited to announce several openings within our company! If you are looking for new opportunities to grow and contribute to our organization, please consider or refer for the following positions:

### Manager of Information Technology:

**Position Overview:** The Manager of Information Technology is a strategic leadership role responsible for overseeing the organization's IT functions, with a strong emphasis on security. This manager will ensure that the company's technology infrastructure is robust, secure, and strategically aligned with our overall business goals. The manager of IT will lead the development and implementation of comprehensive IT policies and systems to support secure and efficient operations, while also fostering innovation. This manager will be actively involved and lead a team of 3 individuals in administering the company's entire IT infrastructure. **\*HANDS ON ROLE\***.

### Recruiter:

International company headquartered in Troy, MI is seeking a recruiter to join our team! This position is an important role to the growth of our company and will be a great opportunity for someone looking to build a career. You are ideal for this position if you have a go-getter attitude, excellent communication skills and a strong attention to detail. You must have experience with making a high level of outbound calls daily.

Please email Tanner at [tcampbell@pjr.com](mailto:tcampbell@pjr.com) for more info. ◆



# ISO 14001:2015 Clause By Clause Training

PJR is thrilled to announce the launch of an exclusive educational initiative aimed at empowering organizations seeking ISO 14001:2015 certification. The free Clause-by-Clause Training Course, led by EHS Program Manager Austin Matthews, promises to be an invaluable resource for those navigating the certification journey.

ISO 14001:2015, the benchmark for environmental management systems, emphasizes strategic environmental management, leadership roles, proactive environmental initiatives, and life cycle thinking. The comprehensive course is designed to unravel the complexities of the standard, equipping participants with actionable insights into each clause.

Austin Matthews, with extensive expertise and profound understanding of ISO standards, will guide attendees through an in-depth exploration of ISO 14001:2015, providing a clear understanding of key revisions, certification processes, and strategies for maintaining compliance post-certification.



The training course provides:

- Overview of ISO 14001:2015 and its significance
- Detailed insights into specific requirements
- Overview of the certification process and PJR's role in aiding organizations
- Tips for preparing for audits, common pitfalls to avoid, and strategies for sustaining compliance.

This educational initiative aligns with PJR's commitment to fostering compliance, sustainability, and excellence in environmental management. The course aims to support organizations in achieving and maintaining ISO 14001:2015 certification while emphasizing the importance of environmental stewardship.

For more information or to register for this training course, please visit <https://www.pjr.com/training!> ◆

(HOWARD CONTINUED FROM PG 1)

At M.D. Anderson Cancer Center in Houston, Texas, Howard found hope in the form of a potential stem cell donor: his sister Lisa. As they prepare for what Howard calls his “BIG DANCE,” a term used to describe his personal “March Madness” journey, the significance of support becomes abundantly clear.

April 7th marks Howard’s return to the hospital to begin a rigorous chemotherapy regimen, a necessary step to prepare his body for the life-saving stem cell transplantation scheduled for April 15th. Throughout it all, Howard’s resilience still shines through.

But Howard’s story isn’t just about his battle against this illness. It’s about the way he selflessly extends a helping hand to others, even in the midst of his own struggles. Known for his willingness to offer support, guidance, and prayers to anyone in need, Howard embodies the true spirit of generosity.

As we reflect on Howard’s journey, we are reminded of the power of resilience. In the face of hardship, Howard Henderson stands as a testament to the human spirit, inspiring us all to face life’s challenges with courage, grace, and compassion. Howard’s road to recovery will be a long one. ◆






# Opening Day 2024



 **PERRY JOHNSON  
REGISTRARS, INC.**  
*Your Partner For Quality Certification*



## PJR Podcasts




**What to Expect During Your Stage 1 Audit with PJR**  
4 days ago

An overview of what can be expected during the Stage 1 Audit process. Presented by Joe Krolkowski, PJR QMS & ABMS Program Manager

♥ Likes   📄 Download 2   ➦ Share

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**What's New With ISO/IEC 27001:2022 with Blackmores UK**  
4 days ago

Join PJR and Blackmores UK for an update on ISO/IEC 27001:2022. Key Topics Covered • Who is ISO/IEC 27001:2022 applicable to? • An overview of the changes to ISO/IEC 27001:2022. • What are the 11 new controls in ISO/IEC 27001:2022? Presented by Mel Blackmore, Managing Director Blackmores (UK) Ltd

♥ Likes   📄 Download 2   ➦ Share

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**Navigating ISO/IEC 27001: The Top 10 Common Errors to Avoid**  
4 days ago

Join PJR for "Navigating ISO/IEC 27001: The Top 10 Common Errors to Avoid," where industry experts will explain the most common errors to avoid when implementing ISO/IEC 27001. Guest Speaker(s): John Laffey – ISMS Program

## Have You Checked Out Our Blog?

Introducing the newest addition to PJR's online presence, the PJR Blog! We're excited to start sharing regular posts on a variety of topics, from short-format informational articles to interviews, certification industry news, and more. Visit the blog now at [www.pjr.com/blog](http://www.pjr.com/blog) to join in the conversation! ♦

### PJR Blog

- Celebrating Cultural Diversity – A Path to Unity and Understanding
- Connecting the World – Happy Telecommunication Day!
- Celebrating Excellence: PJR's April 2024 Recognition Winner – Devon

Check Out Our PJR Podcasts!



The Perry Johnson Registrars, Inc. Podcast

## FREE Training! Exclusively From PJR!

PJR continues to expand their webinar topics to include: "R2v3 Lessons Learned" to "Root Cause Analysis & Corrective Action"! Check out PJR's current webinar schedule at [www.pjr.com](http://www.pjr.com). Registration is easy! ♦

